

## EVEN \$3 MAKES A DIFFERENCE

Groceries for a family (3-4 days worth)	\$3
Hygiene products for five homeless individuals	\$25
Nine ride bus pass for 5 clients	\$45
Groceries for a week for 17 families	\$50
Utility bill for 1 family	\$75
Eyeglasses for one patient	\$100
Transportation and parking fees for a cancer patient (6 chemo treatments)	\$100
Lab tests for 100 medical patients	\$245
Upper and lower dentures for three uninsured patients	\$300
Rental assistance for a family at risk of losing their apartment	\$600

## STORIES OF CASE MANAGEMENT SUCCESS

A family with a stay-at-home mom, working dad, and four children came to our attention after two of the kids were sent home from school with bed bug bites all over their bodies. The two boys, a 4 year old and a 5 year old, both have special needs. Our public health nurse went to their apartment and found it immaculately clean. The mom does a great job with limited resources, keeping her children dressed, fed, and up-to-date on shots. When the nurse asked to look at the bed, where the whole family slept together, she found that the mattress, while clean, had been bought refurbished and was, indeed, infested with bed bugs. The family had to move apartments and destroy all their clothes and bedding, leaving them with next-to nothing. We assisted them with utilities payments, new beds for the whole family, food, and furniture for their new apartment. The family attended budgeting classes at SOS so they would be able to make rent on their new, more expensive apartment. We also referred them to our Adopt A Family Program, through which they received many generous gifts and gift cards that will allow them to finish furnishing their home.

A 26-year-old, full-time student, pursuing a degree in business administration, came in for a medical exam, and was shocked to learn he had scrotal cancer and needed chemotherapy. We screened him and got him enrolled in Medi-Cal, but he missed several appointments with his oncologist. We followed up with him and he told us he was very concerned about going to his appointments because he feared he would not be able to pay rent, utility bills, and his car payment if he took time off of school or his part-time job as a restaurant server. He had no family support since coming out to them and was using school grants to help pay his bills. SOS helped him secure a full scholarship for rent through his school and the Beckstrand Cancer Foundation. We also assisted him with his utility bills, provided transportation for his treatment and connected him with an oncologist. He hasn't missed an appointment since and is almost done with his treatment. He has taken a medical leave from his job and school to fight this disease.

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# SHARE OUR SELVES YEAR IN REVIEW

2013-2014

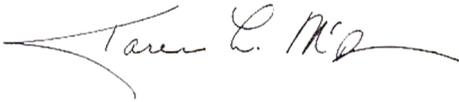


## LETTER FROM KAREN

As I write this letter for our annual report, I am attending a conference called "Living Our Call to Justice," and find myself reflecting on the journey of SOS over this past year. It is truly a year we renewed ourselves to our founding principles, which include justice. We continued to expand our healthcare services to those who are homeless, marginalized, and challenged, by planning and opening new sites of care. We diligently sought to provide solutions to the unique challenges of homeless families, individuals, and the mentally ill, and never tired of following the principles of servant leadership. We shared in this mission with so many, including our vast network of volunteers, donors, supporters, and staff. How absolutely wonderful and fortunate I am to have been engaged in this special journey.

Please celebrate as you read this report as it reflects you and your response to our community. SOS continues to be your vessel for the people. We walked this journey together, and it has been all the sweeter because our mission became our passion.

My deep thanks and as always I hold all of you close in my heart.



**Karen L. McGlenn**  
Chief Executive Officer

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## SOS HIGHLIGHTS 2013-2014

### SOS CHILDREN & FAMILY HEALTH CENTER

SOS opened its fourth center on December 1, 2014. The SOS Children & Family Health Center is located in Newport Beach and provides comprehensive health care to children and women.

### CALOPTIMA CIRCLE OF CARE AWARD

SOS received the CalOptima Circle of Care Award for demonstrating excellence in the delivery of accessible and high-quality healthcare services to CalOptima members. The award honors those who go above and beyond in serving their profession, patients or clients.

### BLUE SHIELD FOUNDATION

#### EXPANDING ACCESS THROUGH TEAM CARE

SOS received generous support from long time funder, Blue Shield Foundation, to expand access to primary care services to those within the safety net population, foster innovation in the safety net, and improve the efficiency and effectiveness of team-based care models. This grant provides SOS the infrastructure to implement the Team-Based Model of Care, and increase access to care for the vulnerable populations of Orange County. Using data collected, SOS is improving the health outcomes of our patients.

### ST. JOSEPH HEALTH

#### EMERGENCY FOOD & SHELTER INITIATIVE

Longtime supporter, St. Joseph Health, awarded SOS a grant to provide basic services, including food and rental assistance, for clients seeking assistance at the SOS Comprehensive Service Center.

### MARISLA FOUNDATION

#### WOMEN'S HEALTH

The Marisla Foundation funding supports the physical, mental and financial health of women. The funding awarded to SOS benefits our women's health services, including medical visits and housing.

### PACIFIC LIFE FOUNDATION

#### DENTAL

Pacific Life Foundation awarded support to SOS for pediatric and adult dental care. Dental services are among the most requested areas of care at Share Our Selves.

## SOS BY THE NUMBERS

-  Clinical Services Encounters across all four locations: **33,524**
-  Financial Aid Visits: **5,521**
-  Bags of Food Distributed: **53,657** with an average of **215** distributed a day.
-  Back to School: over **3,700** backpacks filled with school supplies distributed to the community.
-  Adopt A Family: **1,680** families with **4,436** children received food and gifts for the holidays.

## FINANCIAL HIGHLIGHTS

